



Welcome to Hospice Tairāwhiti

Hospice Tairāwhiti provides community-based Hospice care for the people of Tairāwhiti, from Morere to Potaka. Hospice, or palliative care, is specialised care for patients who are terminally ill. Our focus is on improving quality of life for the patient and providing support for the family/whānau. We do this by providing practical advice, physical, emotional, and spiritual support, with the emphasis on pain relief and symptom management. The service includes family/whānau support and grief and bereavement care.

To ensure the best possible care for patient and family/whānau we work in partnership with a variety of health professionals including general practitioners, district nurses, Gisborne Hospital, and other Allied Health services. Hospice care is provided free of charge for all people in need, regardless of religion, race, gender or age. Our volunteers are an essential part of Hospice Tairāwhiti, they play a crucial role in the organisation and are highly valued and appreciated, working alongside our paid staff. Volunteer contributions enhance the service we can offer patients and family/whānau. All volunteers are supported by the volunteer coordinator.

Hospice Shop

The Hospice Shop supports the work of Hospice Tairāwhiti, raising funds to ensure services remain free of charge to patients and families/whānau. There are shop floor and back of the shop volunteer roles to suit all personalities. The behind the-scenes roles include - sorting, cleaning and preparing donated items for sale. The front of shop roles can include; stock control, customer service, till/EFTPOS, shop tidiness and presentation.

Patient and Family/Whānau Support

Volunteers working in this area provide companionship for patients and time out for caregivers in the patient's own home. Work in this area is patient and family/whānau driven and tailored to the individual needs. No more than two hours are expected on any given day. Volunteers working in this area will be given additional training prior to commencing duties and receive ongoing support.

Biography Service

Our biography service offers patients the chance to document significant times in their lives and leave a lasting legacy for their family/whānau.

There are opportunities for volunteers to work directly with patients and/or be involved in the typing and final production of the biography.

Volunteers working in this area will be given additional training prior to commencing duties.

Hospice Hosts

The Hospice Hosts are the greeters for all of our visitors, offering a warm and friendly welcome while providing support to those visiting our service.

Duties include answering the telephone and performing basic tasks to assist with the smooth running of our services and building. Both morning and afternoon shifts are available:

Morning shift: 9:00am – 12:30pm

Afternoon shift: 12:30pm – 4:00pm

Shifts can have either one or two hosts rostered.

Fundraising

Throughout the year various fundraising events are organised by, or held for, the benefit of Hospice. These events can offer volunteers a chance to get involved in casual and short-term special event volunteering, where tasks and times are variable.

Equipment Delivery

This is a flexible and casual role involving the delivery and collection of medical equipment (e.g. La-Z-Boy chairs and hospital beds) to and from patients' homes.

Hospice provides a vehicle, and volunteers can either drive or assist with deliveries. Drivers must have a clean and valid NZ driver licence. Training and support are provided.

Songsters Group

Our volunteer Songsters have a regular monthly roster of visits planned for local rest homes and aged care facilities. This group of volunteers provide entertainment through singing and engagement to those living or attending the services. Each singing visit usually lasts for one hour. Our Songsters can choose which facilities they wish to sing in if they have a preference.

Youth Ambassador Programme

Our youth ambassadors, who attend local high schools, can help spread the word about Hospice, engage in event volunteering, gain experience at our Hospice Shop, assist with social media and develop community connections.

We support and encourage youth aged 14 years and older to join our volunteer programme.

Bakers

Our volunteer bakers provide us with biscuits, simple slices or loaves – nothing too fancy and not necessary in large amounts. These donated baked goods are taken to our Hospice patients and their family/whānau.

Volunteer Services Support

There are many volunteering options to choose from, including volunteering from home. This could be assisting with newsletters, proof reading, knitting or sewing, flower arranging or IT skills, to name a few. We are open to discuss other potential services and opportunities and welcome ideas from our volunteers.

Personal Qualities Desired in a Volunteer

- Genuine interest in people
- An ability to establish warm, caring supportive relationships
- An awareness of their strengths & limitations
- Confidentiality
- Ability to work within a team & independently
- Good communications skills
- Dependability
- Honesty
- Flexibility
- Sensitive to cultural differences
- Time availability for tasks
- Willingness to attend relevant training

All volunteers are required to agree to a Police Check and attend a one hour 'Introduction to Hospice' presentation.



Where to find us

Gisborne Hospital grounds,
421 Ormond Road



Get in touch

Hospice Tairāwhiti

c/- Private Bag 7001
Gisborne 4040

P: 06 869 0552

F: 06 869 0566

E: hospice@hospicetairawhiti.org.nz

**If you would like to volunteer,
please contact our Volunteer Coordinator:**

P: 06 869 0552

E: volunteer@hospicetairawhiti.org.nz

**Thank you for your interest
in the Hospice Tairāwhiti
Volunteer Programme**

www.hospicetairawhiti.org.nz

April 2025

OPPORTUNITIES FOR VOLUNTEERING

