



Award-Winning Business Happy to Help

It's all about the community supporting the community, according to Business Applications Ltd directors Martin Lowe and Paul Benge.



Ready and willing to help . . . (from left) Blueprint Imaging's Rea Carleton and Karl Lowe, Business Applications Ltd directors Martin Lowe and Paul Benge, and receptionist Robyn Currie. Photo by Diana Dobson/The Black Balloon

Their company has been a firm supporter of Hospice Tairawhiti since 2010, with Blueprint Imaging doing art work, copying, digital design and print, and Business Applications supplying eftpos equipment when required.

"Hospice were customers originally and we just felt they needed our support, and we are happy to help where we can," says Martin. "It's nice for the community to

support the community. It makes our team feel good to be doing something right for those who need it."

Hospice Tairawhiti general manager Barbara Grout says the support from such a long-standing sponsor is hugely appreciated.

"This is a company we know we can always rely on to step in and help us when needed," she says. Most recently, Blueprint Imaging helped with the reprinting of 30 Songsters' Song Books. "The books were all getting a bit tattered and rather well-loved, so this was a great help for our songsters."

The locally owned and operated award-winning business first opened in 1980 and currently employs 12 staff. It is Gisborne's largest office hardware supplier, with their main business being Ricoh copiers, computers, laptops, tablets and servers, along with point of sale eftpos equipment.

Business Applications recently won a prestigious Brother award for the second consecutive year – in 2015 they were runners up as Brother's largest individual dealer, and took it out in both 2016 and 2017.

Martin says the recognition is largely due to a very grounded ethos in the company. "We have dedicated ourselves to products that we like, with top support and service for our community." 🍌

For more information about Business Applications, head to www.bal.co.nz

Songsters much needed revamp

The work of our songsters has been recognised by one of our supporters Karl Lowe of Blue print Imaging, who very kindly sponsored the printing of these new songbooks.

Hospice Tairawhiti are very thankful for the generosity this local business offers. Songster team leader Betty Stephen has spent many months updating the songster's songbooks. Her absolute amazing patience and tolerance in reviewing, sourcing, collating, cutting and pasting the 338 songs is commendable.



Betty, Christine, Jane, Marilyn, Sadie and Nancy.

Thank you to all involved in this project. Let the singing begin! 🍌



Shorts for the Shortest Day

"I'm wearing shorts to raise funds, raise awareness, and raise eyebrows", was the catch phrase for 23 June 2017

The shortest day of the year and probably one of the coldest, still didn't stop businesses and individuals throughout Gisborne getting their shorts on to support Hospice Tairāwhiti.

Shorts for Hospice was a Waikato Hospice initiative started in 2015. It was so successful that they very generously offered to share the event with other hospices throughout the country. This year 80% of

Hospices took part, spreading the event across the entire country.

We encouraged people to embrace this campaign and have fun with their colleagues, workmates, friends, family, school or club. And fun is exactly what we had.

Wearing shorts for Hospice is a fun way to put your hand in your pocket and raise some much needed funds for a very worthy cause. Because life is short. 🍌



Staff Profile:

Kathleen Labrado - Hospice Nurse

"Why do you have such a morbid job?"

Family and friends have asked me that question a couple of times since I told them I was joining the Hospice team as a Community Palliative Care Nurse. I was pretty surprised myself as I come from one of the islands in central Philippines, a country where a Not for Resuscitation status is deemed unacceptable and Palliative Care is not a well-known area of nursing.

My experience in this area of nursing was tested when a loved one died and I had to make the hard decision of stopping all active treatment and keeping her comfortable until the day she passed away. I think of my mother when I look after my patients, I believe that each one has the right be cared for and pass away

peacefully in the place where they want to be. This is the beauty of Palliative Care, and as a nurse this has been my main goal.

I work mainly in the community, visiting patients with the doctors or on my own, managing symptoms and allowing patients to have as much quality of life as they can. I look forward to our trips up the coast and Western Rural where we liaise with Rural Health Nurses from Ngati Porou Hauora and Turanga Health.

I am currently completing a postgraduate program to broaden my knowledge on Palliative Care to be able to deliver efficient and effective care to our patients. I am grateful to be able to share my knowledge and skills to the people of Tairāwhiti. Mabuhay and Maraming Salamat! 🍌



Kathleen Labrado



Sue Ball

Volunteer Profile: Sue Ball

It seemed a natural progression to volunteering after many years as a palliative care nurse.

Sue first started working for Hospice back in 1994 as a night nurse then moved into hospital and community nursing. When Sue reduced her hours of work she continued her relationship by volunteering her time to Hospice.

Having worked in many areas of nursing over the years Sue was particularly drawn to palliative care. "I feel like I belong because I believe in it so much" Sue said.

Sue volunteers in many areas of hospice - helping in the office, providing patient support, organising the oncology rosters, baking for patients and whanau

(she makes the most amazing Anzac biscuits), and filling in gaps where needed, anything to help. "I like to contribute in this way, I appreciate all that Hospice does in our community" she says. "It's about the people in the broad sense of the word and I realise I'm a people person".

Sue's infectious smile, kind heart and bubbly personality are some of what make her the family focused and amazing Hospice volunteer that she is.

"He taonga rongonui te aroha ki te Tangata"
– Goodwill towards others is a precious treasure.



Fundamentals Graduates

Fundamentals of Palliative Care is provided in an eleven module programme, geared toward nurses, care assistants, allied health staff, support staff and volunteers.

It is the responsibility of all health care providers to provide a palliative approach to care no matter where they work. Therefore, it is important for Hospice Tairāwhiti to provide the necessary education and support for all the people meeting the needs of a person with a life-limiting illness.



Fundamentals Graduates of Palliative Care

Pictured above is our latest group of health care workers to complete the eleven session series. Fundamentals of Palliative Care is one of the many educational programmes Hospice Tairāwhiti provide. All programmes provided are free of charge. 🍌

Celebrating Volunteer Week

National Volunteer Week in June was about recognising those in our community who volunteer, including the 180 people who volunteer at Hospice Tairāwhiti.

The theme for National Volunteer Week was live, laugh, share. A morning tea was put on by the Gisborne District Council at the Tatapouri Fishing Club to recognise all of the volunteers in the Tairāwhiti community. Hospice Tairāwhiti volunteer co-ordinator Jane Kibble was invited along with two of our Hospice volunteers to attend this function.

Later in the week Jane organised an afternoon tea for all of our Hospice Volunteers to show how much we value and appreciate all they do for our organisation and the community. Being a volunteer can be so fulfilling in so many ways. Let's all live, laugh, share. 🍌



Gaye Hollamby presenting Jude Francis with her award

Clinical Excellence Award

NAMOT (Nurses and Midwives of Tairāwhiti) hold an achievement awards evening and dinner each year to acknowledge and celebrate the efforts of remarkable nurses and midwives. This year our very own Hospice Nurse, Jude

Francis, received the Gaye Hollamby (Heikell) Award for Clinical Excellence. This award is for a hands-on nurse, recognised by their peers for their excellent clinical abilities. A well-deserved award for an extremely valued staff member. 🍌



Thank You

Thank you to the following groups and individuals who have assisted Hospice Tairāwhiti recently with grants, donations and bequests of over \$500

- R Thomas
- Dr Bromiley
- J T Hickey Charitable Trust
- C M Laing Trust
- Estate P M Nathan
- COGs

Starts & Departs

Starts: Lizzy Ngatai-Hawtin – Administration Assistant

Departs: Kath Fisher – Hospice Nurse

Upcoming Events



HOSPICE STRAWBERRY FESTIVAL

Rose Gardens, Fitzherbert Street
Saturday 18 November 10am-2pm (or until sold out)



Buy delicious spring strawberries
served with ice cream and support
Hospice Tairāwhiti - \$5 per serve



Long Lunch & Fashion Show

12pm Sunday 5 November 2017

Come join us at **Bushmere Arms**



\$55 per ticket

What better way to spend a Sunday than a short drive in the country. The stunning garden at Bushmere Arms is the perfect setting to enjoy Sunday lunch. Our models will be strutting their stuff in new season clothing and footwear. Enjoy a glass of bubbles on arrival, and a walk around the garden. Great venue, great company and a perfect way to spend an afternoon.

TICKETS AVAILABLE FROM

Hospice Shop - 66 Peel St, Gisborne
All proceeds to Hospice Tairāwhiti

— TREE OF — *Remembrance*



*Visit your local Farmers Store to remember
someone special this Christmas.*

Friends of Hospice

If you are not already a Friend of Hospice please consider joining. As an organisation relying on community support for 30% of our income it is difficult to budget, not knowing from year to year how much we will receive. Friends' donations give us some certainty in funding and enable us to commit to providing services to patients and families.

Use the enclosed donation form or visit our website www.hospicetairawhiti.org.nz/get-involved/make-a-donation to make an online donation.

Remember to email us with your details so a receipt can be sent. 🍌

November and December 2017